

PRIVACY POLICY AND TERMS OF SERVICE

Privacy Policy

Thank you for visiting the Groupe Médicus website and learning about this policy. Please read it carefully and refer to it regularly to keep track of any changes that may have been made.

SHARING OF PERSONAL INFORMATION

The present document outlines Groupe Médicus' policy on the protection of personal information on our website. The website does not collect any personal information without the user's consent. It therefore complies with the Act respecting access to documents held by public bodies and the Protection of personal information. To consult the Act, please visit: www.publicationsduquebec.gouv.qc.ca.

Any user who provides information such as their full name, postal code, e-mail address, and/or phone number does so with full knowledge of the facts and accepts the terms and conditions of the website.

In general, you are not required to provide personal information. However, to access certain services (e.g. to request advice), you may be required to provide such information. In these situations, strict measures have been put in place to ensure that your information is collected securely.

Electronic communications are treated with complete confidentiality. If you share personal information by e-mail, by completing an unsecured online form, or by subscribing to a mailing list, please ensure that:

- the website will only use your e-mail address for the purpose for which it was collected and to which you have consented (e.g. to receive a monthly e-newsletter);
- the website will not transmit any information to another organization or third party; Groupe Médicus does not sell or distribute e-mail addresses;
- the website will not transmit any information to another organization or third party; Groupe Médicus does not sell or distribute e-mail addresses.

EXTERNAL LINKS

Groupe Médicus cannot guarantee that these websites comply with our terms of service and privacy policy, either in whole or in part. In addition, we do not endorse any materials, advertisements, or promoted products on websites managed by an entity other than Groupe Médicus.

Terms of Service

This website is accessible to any person with internet access. Access to and use of the websites and their services are subject to the terms and conditions of this user agreement and copyright notice, as well as to all relevant legislations and regulations governing copyrights and trademarks. By accessing these websites and their services, you accept, without limitation or qualification, the terms and conditions of this user agreement. Groupe Médicus reserves the right to modify these terms and conditions at any time. Changes will appear on this page. By using these websites and their services, you agree to accept any changes that may be made.

The documentation used and displayed on the websites, including, without limitation, all texts, software, photographs, images, illustrations, artwork, video, music, audio, names, logos, trademarks, and service marks belong to Groupe Médicus, its suppliers, or its members, and are protected by laws governing copyrights, trademarks, and all other relevant legislations. The website allows users to view all content related to Savard Ortho-Confort activities and programs for personal, non-commercial use only. Given that some content on the website is the property of Groupe Médicus, the user agrees not to modify, reproduce, distribute, disseminate, sell, publish, pass on, or circulate any such material without the prior written permission of Groupe Médicus.

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Savard OXYBEC ORTHO service

You personally assume all risks related to your use of our websites and services. Neither Groupe Médicus nor any of its officers, agents, representatives, or members shall be liable to you or to any third party for any direct, indirect, consequential, special, punitive, or other similar loss or damage resulting from your access to the websites and services, from your use of these websites and services, from your inability to access or use the information on the websites and services, or from actions taken following or caused by information available on the websites and services. You hereby waive all claims against Groupe Médicus and its officers, employees, agents, representatives, and members resulting from your use of the websites and services or from the information contained therein.

All texts, software, photographs, images, and other types of documentation available on this website are provided by Groupe Médicus (2520 St-Joseph Blvd. East #100, Montreal, QC, H1Y 2A2).

YOUR RESPONSIBILITIES AS A USER

- The user is defined as any person who accesses the website, regardless of where they are located or how they connect to the website.
- The user acknowledges having read these terms of service, accepts them without reserve and undertakes to comply with them.
- By accessing the website, the user also accepts all terms of service.

The user of the website www.savard.qc.ca acknowledges having verified that the computer configuration in place does not contain any viruses and that it is in perfect working order. Groupe Médicus reserves the right to sue any user who, through their behaviour or by breaching the present provisions, causes any damage whatsoever to Groupe Médicus.

To guarantee maximum security, we recommend you to use the most recent version of a browser that meets the security requirements (SSL protocol with 128-bit encryption) and to delete your computer's cache after transmitting your data.

We also recommend you to take certain precautions to maximize your protection.

- Use a browser that complies with recognized security requirements, including SSL 3.0.
- Keep your browser and operating system up-to-date by regularly applying any available patches.
- Check with the supplier of your browser and operating system for more details. Run an anti-virus program on your work computer and update it regularly. Remember to scan or check your computer's data for viruses periodically.
- Don't hesitate to install a firewall.
- Always close your session after you have finished your transactions.
- When you leave the website always close all your browser windows to delete any information that may remain in the buffer memory.

Except for online services, Groupe Médicus uses the services of Google Analytics. In their privacy policy, Google Analytics require Groupe Médicus to communicate the following information: "This website uses Google Analytics, a web analytics service provided by Google Inc. (Google). Google Analytics uses cookies, which are text files placed on your computer, to help the website analyze how users use the website. The information generated by the cookie about your use of the website (including your IP address) will be transmitted to and stored by Google on servers in the United States.

Google will use this information for the purpose of evaluating your use of the website, compiling reports on website activity for website operators, and providing other services relating to website activity and internet usage.

Google may also transfer this information to third parties where required to do so by law, or where such third parties, including the website operator, process the information on Google's behalf. Google will not associate your IP address with any other data held by Google. You may refuse the use of cookies by selecting the appropriate settings on your browser. However, please note that if you do this you may not be able to use the full functionality of this website. By using this website, you consent to the processing of data about you by Google in the manner and for the purposes set out above. We remind you that Google Analytics is not used for online services.



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Never disclose your password or personal access code. You are responsible for the information you send us and for keeping your personal identifying information confidential.

Groupe Médicus cannot be held liable for the unauthorized use of this information. If the confidentiality of this information is compromised, please inform us immediately to avoid the fraudulent use of your identity.

UNSUBSCRIBE FROM NEWSLETTER

Although you have agreed to the collection, use, and disclosure of information, as indicated in the present document, you may withdraw consent at any time by contacting us. If necessary, you may unsubscribe from our newsletter at any time by clicking on the “unsubscribe” link at the bottom of all our e-mails.

REQUEST INFORMATION

For more information, please contact us:

By mail:

Groupe Médicus – Customer Service
2520 St-Joseph Blvd. East #100 Montreal,
QC H1Y 2A2

By phone: 1-866-525-3757

By e-mail:

info@medicus.ca